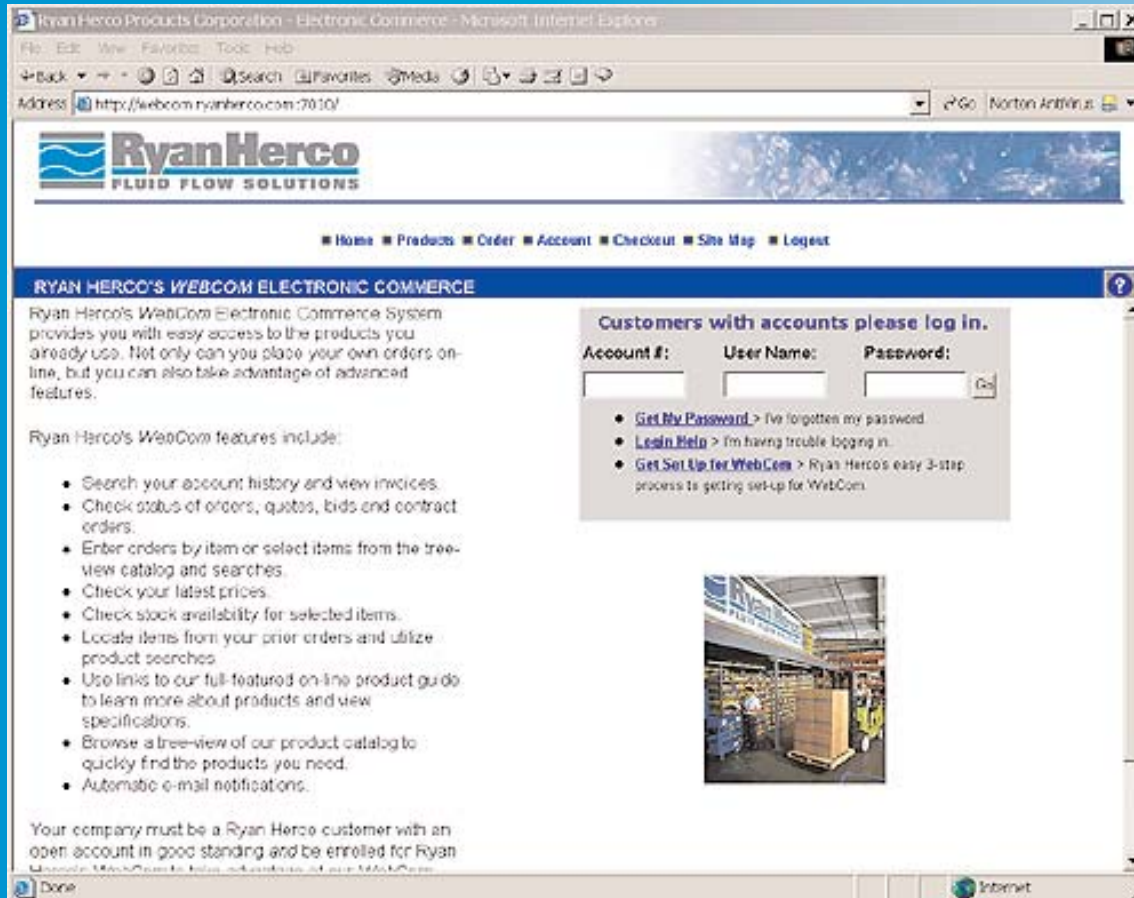


WebCom SECURE LOGIN



Ryan Herco's WebCom Electronic Commerce System begins with a secure login. Each person within your company that you designate as pre-authorized will have a unique login ID, providing access to account balances, order history, and order processing features.

To enroll in Ryan Herco's WebCom, an easy 3-step process will get you started.



WebCom ACCOUNT SELECTION

RyanHerco Products Corporation - Electronic Commerce - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://webcom.ryanherco.com:7010/

RyanHerco
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Home Products Order Account Checkout Site Map Logout

JOB NUMBER SELECTION

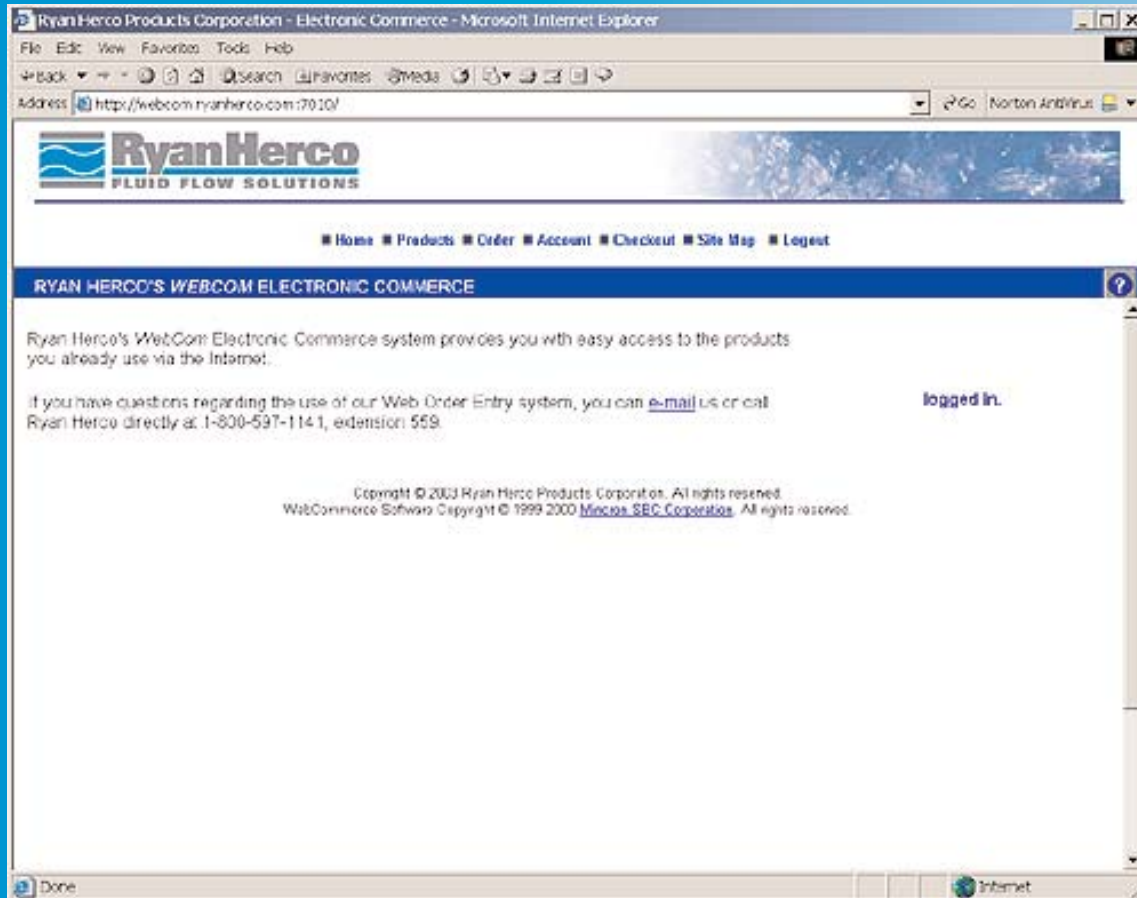
Select	Job #	Description	Branch
<input checked="" type="radio"/>	CONTRACT	CHEM/CONTRACT	5
<input type="radio"/>	7314	7314	5

OK

FOR CUSTOMERS WITH MULTIPLE ACCOUNTS

For customers with separate contract accounts under their primary account, this screen will allow you to select which account you wish to use. Most users will go immediately to the WebCom Home Page.

WebCom HOME PAGE



Once user ID and password are authenticated, access is granted. From this screen, you will be able to access the many features available in WebCom. Use the top navigation links to access the variety of WebCom's features.



WebCom PRODUCTS

Ryan Herco Products Corporation - Electronic Commerce - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://webcom.ryanherco.com:7010/

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Home Products Order Account Checkout Site Map Logout

To find a product, browse through our product index or online catalog. You can also search for a product by product number or description. Visit this page again for special promotions.

Select a product index or catalog to browse:

- [My Product Index](#)
- [Complete Product Index](#)

Product Search.

Product # or Description:

PRODUCT | PHRASE | CONTAINS

Product Number general format: 0000.000
May be entered as complete or partial number.

"Contains" pulls from product description (not part number).

"Phrase" pulls from product description, and makes use of Ryan Herco's [Standard Abbreviations](#).

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The products tab allows you to search for products by partial or complete part number. Using complete Ryan Herco part numbers will give you the fastest, most accurate search return.

Remember that our part numbers are normally formatted as 0000.000 (with some exceptions). You can also perform a keyword search of our product description field. You'll need to use Ryan Herco's standard abbreviations to make the best use of this feature. For example, use "PP" when searching for a Polypropylene product. A link is provided to Ryan Herco's standard abbreviation list for your review.

WebCom PRODUCT DETAIL PAGE

The screenshot shows a web browser window displaying the Ryan Herco website. The browser title is "Ryan Herco Products Corporation - Electronic Commerce - Microsoft Internet Explorer". The address bar shows "http://webcom.ryanherco.com:7010/". The website header features the Ryan Herco logo and navigation links: Home, Products, Orders, Account, Checkout, Site Map, and Logout. The main content area is titled "PRODUCT DETAIL" and includes a search box, a product description, a product image, and pricing information.

5005.005
CPVC/VT TU B VLV 1/2" SXT +GF+
141346111

Price: \$52.40000
UOM: EA
Availability:
Ryan Herco - San Diego : 0
Corporate : 130

[SUBSTITUTE ITEMS](#)

PRODUCT SEARCH:
Product # or Description:
PRODUCT PHRASE CONTAINS
Product Number general format: 0013.000 - May be entered as complete or partial number.
"Contains" pulls from product description (not part number).
"Phrase" pulls from product description, and makes use of Ryan Herco's Standard Abbreviations.

QTY:
ADD
(Add Item to Shopping Cart)

From the Products page, select "My Product Index" to see a list of recently purchased items by your company. The "Complete Product Index" provides a tree-view of Ryan Herco's entire product line. Both selections will ultimately bring you to a "Product Detail" page. Products found while browsing this section may be added to your order sheet. You will see if they are available from your local branch, and if any substitute items are available.

WebCom ORDER ENTRY

Shopping Cart Contents

[Order Information and Options](#) [Job Accounts](#) [Standard Orders](#) [Contract Orders](#)

SEL	QTY	PRODUCT#	DESCRIPTION	UOM	PRICE	EXT PRICE	BRANCH
<input type="checkbox"/>	5	5005.005	CPVC/NT TUB VLV 1/2" SXT +GF+	EA	52.40000	262.00	Ryan Herco - Burbank
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							

Order SubTotal: 262.00

You have 1 item in your order

The WebCom Order Entry screen provides you with all the data fields and features you need to complete an order. You'll have access to an electronic order entry sheet, the ability to specify or change your shipping address, and an archived list of standard orders. Standard orders are a predefined order that you use frequently - set it up once and easily re-order. Products you've selected while browsing will appear on your order form where you'll have the opportunity to change quantities, and to add or delete items. From this screen, you can proceed directly to checkout to process your order.

WebCom ACCOUNT

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Home Products Order **Account** Checkout Site Map Logout

ACCOUNT

Select a transaction category from the list below:

- [Account Balance](#)
- [Open Orders](#) - An order ready for fulfillment by Ryan Herco
- [Pending Orders](#) - An order not yet processed by Ryan Herco
- [Reserved Orders](#) - Orders held to be sent on a future date
- [Shipped Orders](#) - Orders that have been shipped but not invoiced
- [Back Orders](#) - Items not included in initial order shipment
- [Invoices](#) - Invoiced orders by month

Transaction Search:

Find It

Product #

Purchase Order #

Job Number

Order #

Date Range (EX. MM/YY)

From /

To /

All Orders

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Before checking out, you may wish to use WebCom's robust Account Status feature to locate information regarding your company's past transactions. On this screen, you'll find:

- Account Balance - Accounts receivable balance
- Pending Orders - An order not yet processed by Ryan Herco
- Open Orders - An order ready for fulfillment by Ryan Herco
- Reserved Orders - Orders held to be sent on a future date
- Shipped Orders - Orders that have been shipped but not invoiced
- Back Orders - Items not included in initial order shipment
- Invoices - Invoiced orders by month (see next page)

WebCom CHECKOUT

The screenshot shows a web browser window with the address <http://webcom.ryanherco.com:7010/>. The page features the RyanHerco logo and a navigation menu with links for Home, Products, Order, Account, Checkout, Site Map, and Logout. The main content area is titled "ORDER CONFIRMATION" and includes buttons for "Continue Shopping" and "Next Order". The confirmation message states: "Order Confirmation Your order has been processed * Print this page for your records *". It provides the order number 4821547, the date and time (Friday, September 05, 2003 10:14:00 AM), and the order branch (Ryan Herco - Burbank). A table lists the order items, including a quantity of 5 for product 5005.005, with a description of CPVC/VIT TU B VLV 1/2" SXT GF. The table also shows the order subtotal, tax, and order total. A note indicates that the order subtotal does not include nonstocks and that the order total may include shipping charges. The shipping method is listed as Common Carrier GROUND.

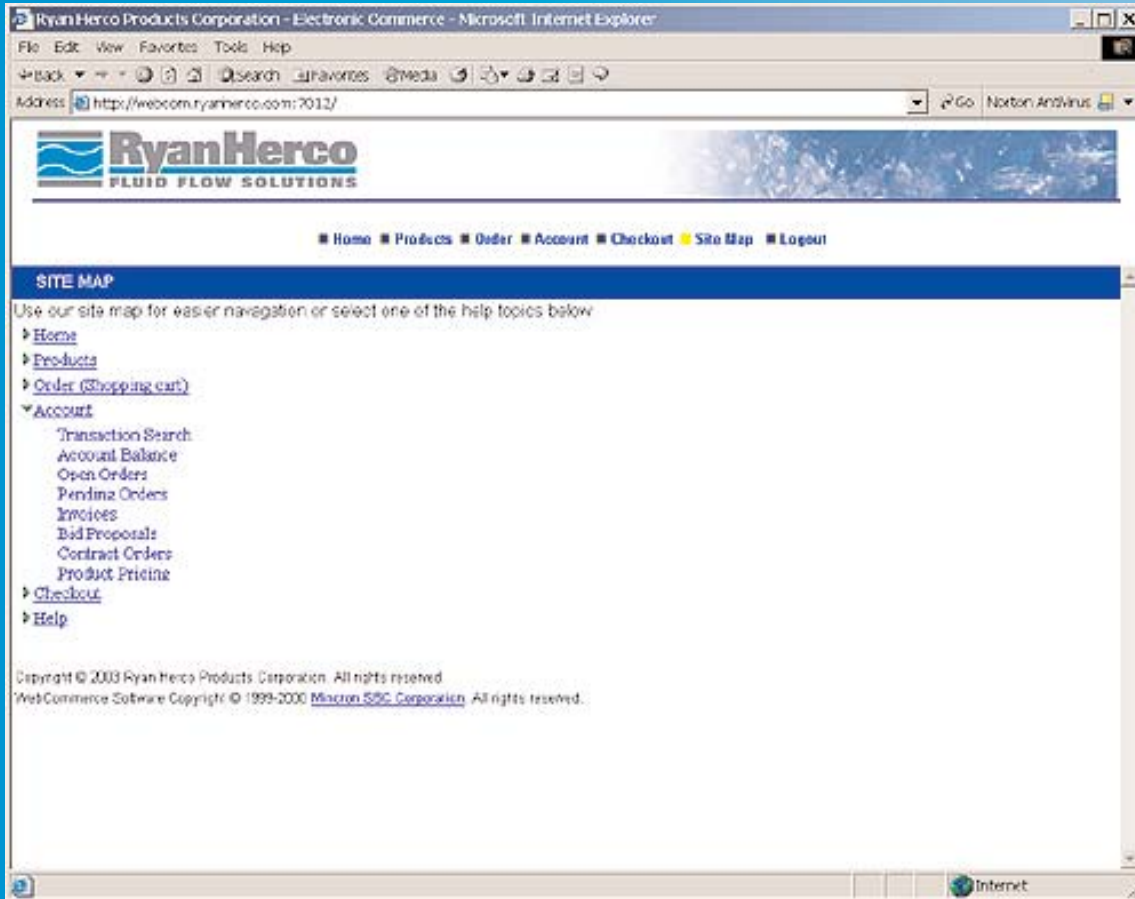
Qty	Product #	Description	UCM	Price	Ext Price
5	5005.005	CPVC/VIT TU B VLV 1/2" SXT GF	EA	52.40000	262.00
Order Subtotal					262.00
Tax					0.00
Order Total					262.00

Order subtotal does not include Nonstocks.
Order total may include shipping charges.

Shipping Method: Common Carrier GROUND

The WebCom Checkout screen allows you to review and confirm all the information necessary to process your order, including shipping address, item review, and method of shipping selection. When complete, you'll be provided with an Order Confirmation number for your records.

WebCom SITEMAP



Our site map provides a simple reference for the features available through WebCom.

